



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1159

DATE: July 25, 2012

TO: All Iowa Medicaid Providers (Excluding Individual Consumer Directed Attendant Care)

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

SUBJECT: Announcement of a new Program: Health Home for Members with Chronic Conditions

EFFECTIVE: July 1, 2012

Iowa Medicaid is pleased to announce that on June 8, 2012, the Centers for Medicare and Medicaid Services (CMS) approved Iowa's State Plan Amendment (SPA) to implement Health Home services for members with chronic conditions. Effective July 1, 2012, qualified providers will begin to offer advanced services to members with chronic conditions in an effort to better integrate and better coordinate care across the spectrum of service providers and care needs.

Health Home chronic conditions that all providers should be familiar with are listed below:

- Any full benefit Medicaid member, adult or child with at least two chronic conditions from the list of categories below, or having one chronic condition and is at risk for developing a second is eligible for Health Home services:
 - Hypertension
 - Overweight (Adults with a BMI of 25 or greater /children in the 85 percentile)
 - Heart Disease
 - Diabetes
 - Asthma
 - Substance Abuse
 - Mental Health

Health Home concepts that all providers should be familiar are listed below:

- Health Home providers will assist members with chronic conditions in coordinating care across all delivery systems and stages of life (acute, chronic, preventive and end-of- life). Specifically Health Home providers will perform the following services:
 - Comprehensive Care Management
 - Care Coordination
 - Health Promotion
 - Comprehensive Transitional Care
 - Individual and Family Support Services
 - Referral to Community and Social Support Services

- The Eligibility Verification System (ELVS) and the Iowa Medicaid Portal Access (IMPA) system will identify members enrolled in a health home.
- A member can seek care with any Medicaid provider.
- A referral from the Health Home is not required; however, the IME requests that all services provided to members be communicated back to the designated Health Home provider.
- Health Home care coordinators will assist hospital discharge planners in identifying community resources that best meet the needs of the patient.

Providers interested in offering Health Home services can visit <http://www.ime.state.ia.us/Providers/healthhome.html> or for additional information and follow-up may contact Marni Bussell at mbussel@dhs.state.ia.us.

If you have questions, please contact the IME Provider Services Unit at 1-800-338-7909, or locally at 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.